

02/06/23	\$2,055.64	\$0.00	\$25.00
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Account number: 4388 5730 5614 0258

\$

Make your check payable to:  
**Chase Card Services.**  
 Please write amount enclosed.  
 New address or e-mail? Print on back.

438857605678147200002500002055640000000000000000

34631 BEX 9 913 C  
 MARTIN COOPER HARRISON  
 1003 ASPEN DR  
 PLAINSBORO NJ 08536-3609



CARDMEMBER SERVICE  
 PO BOX 15153  
 WILMINGTON DE 19886-5153



5000 160 28    23660567814721



Manage your account online:  
[www.chase.com/united](http://www.chase.com/united)

Customer Service  
 1-800-537-7783

Additional contact  
 information on back

**ACCOUNT SUMMARY**

Account Number: 4388 5730 5614 0258

Previous Balance	\$487.67
Payment, Credits	-\$487.67
Purchases	+\$1,997.85
Cash Advances	\$0.00
Balance Transfers	\$0.00
Fees Charged	+\$57.79
Interest Charged	\$0.00
<b>New Balance</b>	<b>\$2,055.64</b>

Opening/Closing Date	12/10/22 - 01/09/23
Credit Access Line	\$5,000
Available Credit	\$2,944
Cash Access Line	\$1,000
Available for Cash	\$1,000

**PAYMENT INFORMATION**

New Balance	\$2,055.64
Payment Due Date	02/06/23
Minimum Payment Due	\$25.00

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$35.00 and your APR's will be subject to increase to a maximum Penalty APR of 29.99%.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of...
Only the minimum payment	11 years	\$3,852
\$72	3 years	\$2,578 (Savings=\$1,274)

If you would like information about credit counseling services, call 1-866-797-2885.

**UNITED MILEAGEPLUS AWARD MILES SUMMARY**

1 mile per \$1 earned on all purchases	1,998
Additional miles earned on United purchases	0
Year-to-date miles earned on credit card	21,998

Thank you for choosing the United MileagePlus Explorer Card. Please visit [www.united.com](http://www.united.com) to see all of your redemption options!  
 1-800-241-6522 (Reservations)  
 1-800-421-4655 (MileagePlus)

United MileagePlus Explorer Card membership allows you to earn unlimited miles for your everyday spend. You'll earn 1 mile per \$1 spent on all purchases, and an additional mile on purchases made directly with United. You will also earn 10,000 miles upon spending \$25,000 on your Card each calendar year.

**ACCOUNT ACTIVITY**

Date of Transaction	Merchant Name or Transaction Description	\$ Amount
<b>PAYMENTS AND OTHER CREDITS</b>		
01/03	Payment Thank You - Web	-487.67
<b>PURCHASES</b>		
12/15	WALMART.COM 8009666546 8009666546 AR	51.75
12/25	AUTOGRILL ST LAZ PARIS 12/27 EURO 10.20 X 1.323529411 (EXCHG RATE)	13.50
12/27	361.01 Caffe Spettacolo Interlaken 12/29 SWISS FRANC 11.80 X 1.100000000 (EXCHG RATE)	12.98
12/27	Coop-1954 Interlak Interlaken 12/29 SWISS FRANC 17.10 X 1.100000000 (EXCHG RATE)	18.81
12/27	BAR MARINO 988 MILANO 12/29 EURO 49.50 X 1.328686868 (EXCHG RATE)	65.77
12/27	Coop-4579 Interlaken Interlaken	1.98

## Address Change Request

Please provide information below only if the address information on front is incorrect.

Street Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

To service and manage any of your account(s), we, our representatives, JPMorgan Chase representatives, and/or affiliates, may contact you at any telephone number you provide to us. Please refer to your Cardmember Agreement for additional details about the use of your personal information and/or visit our website shown below to provide us with additional contact information.

### To contact us regarding your account:



#### By Telephone:

In U.S. 1-800-537-7783  
Español 1-888-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7958  
Outside U.S. call collect  
1-847-888-6600



#### Send Inquiries to:

P.O. Box 15298  
Wilmington, DE 19850-5298



#### Mail Payments to:

P.O. Box 15153  
Wilmington, DE 19886-5153



#### Visit Our Website:

[www.chase.com/united](http://www.chase.com/united)

### Information About Your Account

**Crediting of Payments:** You may make payments by any of the options listed below. The amount of your payment should be at least your minimum payment due, payable in U.S. dollars and drawn or payable through a U.S. financial institution or the U.S. branch of a foreign financial institution. You can pay down balances faster by paying more than the minimum payment or the total unpaid balance on your account.

You may make payments by regular U.S. mail. Send your payment to the Payments address shown on this statement. Your payments by mail must comply with the instructions on this statement. Do not send cash. Write your Account number on your check or money order. Payments must be accompanied by the payment coupon in the envelope provided with our address visible through the envelope window; the envelope cannot contain more than one payment or coupon; and there can be no staples, paper clips, tape or correspondence included with your payment. If your payment is in accordance with our payment instructions and is made available to us on any day by 5:00 p.m. local time at our Payments address on this statement, we will credit the payment to your Account as of that day. If your payment is in accordance with our payment instructions, but is made available to us after 5:00 p.m. local time at the Payments address on this statement, we will credit it to your Account as of the next calendar day.

You may make payments electronically through our website shown on this statement. If we receive your completed request on our website by 8 p.m. Eastern Time, we will credit your payment as of that day. If we receive your request after 8 p.m. Eastern Time, we will credit your payment as of the next calendar day. If you specify a future date in your request we will credit your payment as of that day.

For all other payments or for any payment type above for which you do not follow our payment instructions, crediting of your payments may be delayed for up to 5 days.

**Account Information Reported to Credit Bureaus:** We may report information about your Account to credit bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report. If you think we have reported inaccurate information to a credit bureau, you may write to us at the Inquiries address shown on this statement.

**To Service and Manage Any of Your Account(s):** We, our representatives, JPMorgan Chase representatives, and/or affiliates, may contact you at any telephone number you provide to us. Please refer to your Cardmember Agreement for additional details about the use of your personal information.

**Notice About Electronic Check Conversion:** When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. Call the Customer Service number on this statement if you have questions about electronic check collection or do not want your payments collected electronically.

**Conditional Payments:** Any payment check or other form of payment that you send us for less than the full balance due that is marked "paid in full" or contains a similar notation, or that you otherwise tender in full satisfaction of a disputed amount, must be sent to Card Services, P.O. Box 15049, Wilmington, DE 19850-5049. We reserve all our rights regarding these payments (e.g., if it is determined there is no valid dispute or if any such check is received at any other address, we may accept the check and you will still owe any remaining balance). We may refuse to accept any such payment by returning it to you, not cashing it or destroying it. All other payments that you make should be sent to the regular Payment address shown on this statement.

**Annual Renewal Notice:** If your Account Agreement has an annual membership fee and/or similar charge for issuance or availability of your account, it will be billed each year or in monthly or quarterly installments. This fee and/or charge are owed whether or not you use your Account, and you agree to pay them when billed. The annual fee and charge are non-refundable unless you notify us that you wish to close your account within 30 days or one billing cycle (whichever is less) after we provide the statement on which the annual fee or charge is billed and at the same time, you pay your outstanding balance in full. If you do this, for a charge billed more often than annually such as a monthly service charge, you will not owe the last billed charge; however, prior billed charges are non-refundable and must be paid as part of paying your outstanding balance in full. Your payment of the annual fee or charge does not affect our rights to close your Account and to limit your right to make transactions on your Account. If your Account is closed by you or us, we will continue to impose the annual fee and/or charge until you pay your outstanding balance in full and terminate your Account relationship.

**Calculation of Balance Subject to Interest Rate:** To figure your periodic interest charges for each billing cycle when a daily periodic rate(s) applies, we use the daily balance method (including current transactions). To figure your periodic interest charges for each billing cycle when a monthly periodic rate(s) applies, we use the average daily balance method (including current transactions). For an explanation of either method, or questions about a particular interest charge calculation on your statement, please call us at the toll free customer service phone number listed above.

We calculate periodic interest charges separately for each feature (for example, purchases, balance transfers, cash advances or overdraft advances). These calculations may combine different categories with the same periodic rates. Variable

rates will vary with the market based on the Prime Rate or such index described in your Account Agreement. If any interest charge is due, we will charge you at least a minimum interest charge of \$1.50, or such amount stated in your Account Agreement. There is a transaction fee for each balance transfer, cash advance, or check transaction in the amount stated in your Account Agreement. There is a foreign transaction fee of 3% of the U.S. dollar amount of any foreign transaction for some accounts. Please see your Account Agreement for information about these fees.

We add transactions and fees to your daily balance no earlier than:

- 1) the date of the transaction – for new purchases, balance transfers, overdraft advances or cash advances;
- 2) the date the payee deposits the check – for new cash advance checks or balance transfer checks;
- 3) the date of a related transaction, the date they are posted to your account, or the last day of the billing cycle, whichever we may choose – for fees

**How to Avoid Paying Interest on Purchases:** Your due date will be a minimum of 21 days after the close of each billing cycle. If you pay your account in full each billing period by the date and time due, no interest is charged on new purchases month to month. Also, we will not impose interest charges on any portion of a purchase balance you repay while that balance is subject to an interest-free period. Subject to any interest-free period for new purchases, we will begin charging interest from the date a transaction (including any balance transfer, cash advance or overdraft advance), fee or interest charge is added to your daily balance until your account is paid in full. Because we apply payments in excess of your minimum payment first to higher rate balances, you may not be able to avoid interest charges on new purchases if you have another balance at a higher interest rate unless you pay your balance in full each month.

#### What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us on a separate sheet at Customer Service, P.O. Box 15299 Wilmington, DE 19850-5299. You may also contact us on the web at [chase.com](http://chase.com).

In your letter, give us the following information:

- Account information: Your name and Account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing or on the web at [chase.com](http://chase.com). You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

#### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card Account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at Customer Service, P.O. Box 15299 Wilmington, DE 19850-5299 or on the web at [chase.com](http://chase.com).

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

**ACCOUNT ACTIVITY (CONTINUED)**

Date of Transaction	Merchant Name or Transaction Description	\$ Amount
	12/29 SWISS FRANC 1.80 X 1.100000000 (EXCHG RATE)	
12/28	AUTOST TANG.MILANO EST /V ENEZIA MESTRE 12/31 EURO 18.20 X 1.325824175 (EXCHG RATE)	24.13
12/28	VENICE ART STYLE VENEZIA 12/30 EURO 28.89 X 1.326064382 (EXCHG RATE)	38.31
12/28	BAR AUTORIMESSA VENEZIA VENEZIA 12/30 EURO 40.20 X 1.325870646 (EXCHG RATE)	53.30
12/29	DA GIOVANNI TRATTORIA ROMA EURO 85.00 X 1.325882352 (EXCHG RATE)	112.70
12/29	TOTAL FINAUTO SERVICES BARAGAZZA EURO 84.74 X 1.325938163 (EXCHG RATE)	112.36
12/30	THE YELLOW HOTEL ROMA EURO 126.00 X 1.325873015 (EXCHG RATE)	167.06
12/30	AREA SER TOTAL GIOVE EST GIOVE EURO 84.36 X 1.325865339 (EXCHG RATE)	111.85
12/30	AUTOST ROMA NORD/PISA NOR D 01/01 EURO 22.50 X 1.323555555 (EXCHG RATE)	29.78
12/29	AUTOST FIRENZE SUD/ROMA N ORD 01/01 EURO 16.30 X 1.323312883 (EXCHG RATE)	21.57
12/29	TUTTIFRUTTI FIRENZE 01/01 EURO 46.00 X 1.323695652 (EXCHG RATE)	60.89
12/30	ANTONIETTA ANTICA TRATTOR PISA 01/01 EURO 74.75 X 1.323612040 (EXCHG RATE)	98.94
12/30	BISTRO 318 ROMA 01/01 EURO 59.40 X 1.323569023 (EXCHG RATE)	78.62
01/02	NJT NWK-INT AIR 0367 NEWARK NJ	16.25
01/01	SHELL 1562 MOUGINS 01/04 EURO 82.17 X 1.319337957 (EXCHG RATE)	108.41
01/02	SIXT CAR RENTAL PARIS 01/05 EURO 610.26 X 1.309097761 (EXCHG RATE)	798.89
<b>FEES CHARGED</b>		
12/26	FOREIGN TRANSACTION FEE AUTOGRILL ST LAZ PARIS \$13.50	.40
12/28	FOREIGN TRANSACTION FEE 361.01 Caffe Spettacolo Interlaken \$12.98	.38
12/28	FOREIGN TRANSACTION FEE Coop-1954 Interlak Interlaken \$18.81	.56
12/28	FOREIGN TRANSACTION FEE BAR MARINO 988MILANO \$65.77	1.97
12/28	FOREIGN TRANSACTION FEE Coop-4579 Interlaken Interlaken \$1.98	.05
12/30	FOREIGN TRANSACTION FEE AUTOST TANG.MILANO EST /VENEZIA MESTRE \$24.13	.72
12/30	FOREIGN TRANSACTION FEE VENICE ART STYLE VENEZIA \$38.31	1.14
12/30	FOREIGN TRANSACTION FEE BAR AUTORIMESSA VENEZIA VENEZIA \$53.30	1.59
12/31	FOREIGN TRANSACTION FEE DA GIOVANNI TRATTORIA ROMA \$112.70	3.38
12/31	FOREIGN TRANSACTION FEE TOTAL FINAUTO SERVICES BARAGAZZA \$112.36	3.37
12/31	FOREIGN TRANSACTION FEE THE YELLOW HOTEL ROMA \$167.06	5.01
12/31	FOREIGN TRANSACTION FEE AREA SER TOTAL GIOVE EST GIOVE \$111.85	3.35
01/01	FOREIGN TRANSACTION FEE AUTOST ROMA NORD/PISA NORD \$29.78	.89
01/01	FOREIGN TRANSACTION FEE	.64

**ACCOUNT ACTIVITY (CONTINUED)**

Date of Transaction	Merchant Name or Transaction Description	\$ Amount
	AUTOST FIRENZE SUD/ROMA NORD \$21.57	
01/01	FOREIGN TRANSACTION FEE TUTTIFRUTTI FIRENZE \$60.89	1.82
01/01	FOREIGN TRANSACTION FEE ANTONIETTA ANTICA TRATTORPISA \$98.94	2.96
01/01	FOREIGN TRANSACTION FEE BISTRO 318 ROMA \$78.62	2.35
01/04	FOREIGN TRANSACTION FEE SHELL 1562 MOUGINS \$108.41	3.25
01/06	FOREIGN TRANSACTION FEE SIXT CAR RENTAL PARIS \$798.89	23.96
	<b>TOTAL FEES FOR THIS PERIOD</b>	<b>\$57.79</b>

**2023 Totals Year-to-Date**

Total fees charged in 2023	\$57.79
Total interest charged in 2023	\$0.00

Year-to-date totals reflect all charges minus any refunds applied to your account.

**INTEREST CHARGES**

Your **Annual Percentage Rate (APR)** is the annual interest rate on your account.

Balance Type	Annual Percentage Rate (APR)	Balance Subject To Interest Rate	Interest Charges
<b>PURCHASES</b>			
Purchases	15.24% (v)	-0-	-0-
<b>CASH ADVANCES</b>			
Cash Advances	19.24% (v)	-0-	-0-
<b>BALANCE TRANSFERS</b>			
Balance Transfer	15.24% (v)	-0-	-0-

(v) = Variable Rate

**31 Days in Billing Period**

Please see Information About Your Account section for the Calculation of Balance Subject to Interest Rate, Annual Renewal Notice, How to Avoid Interest on Purchases, and other important information, as applicable.

**IMPORTANT NEWS**

Ensure that you receive all your Card's travel benefits by using the same name on your MileagePlus account, business travel profile, airline ticket reservation, and government-issued ID. To change the name on your MileagePlus account or United Airlines reservation, please contact United.